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American Red Cross Volunteers Dental Assistant Program

Naval Dental Center
Pearl Harbor, Hawaii

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Win/ Win agreement

- Remuneration for volunteer hours provides assistants with valuable and marketable skills
- Cost by both parties is equally shared
 - time
 - money
 - training



Win/Win Situation

- This same course at Leeward Community College costs approximately \$ 3,000
- All Red Cross personnel that have successfully completed graduation requirements have been afforded the opportunity to work either in a civilian practice or military setting

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Establishing a Program from Ground Zero

- Making contact with your local chapter
 - RedCross.com
- Developing a niche to attract volunteers
 - marketing



Marketing the program

- Advertising
 - base newspaper
 - cable channel
 - word of mouth
 - chapter office

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NDC PH Program

- 500 hours volunteer chair-side
clinical time
 - staffing expanded functions clinic first
 - clinical rotations through specialty departments

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NDC PH Program

- Sponsored through Hickam AFB local chapter
- Each volunteer receives Certificate of Completion recognized by ARC for 500 hours of volunteerism

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ARC Chapter Requirements

- Active duty member or family member
- Standardized application
- Gratuitous service agreement
- Assistance with fund-raising

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NDC PH Requirements

- 4 1/2 full days per week of volunteering from 6:45 a.m. to 3:45 p.m. *is required*
- 500 clinical hours must be completed within the first 6 months.
- Didactic classes will meet every Friday afternoon for ten weeks.
- 70 % average on all exams

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NDC PH Requirements

- Candidate's sponsor must have at least 6 months remaining on this island
- Candidate must possess an active interest in learning about the dental profession and willingness to support the dental clinic staff in their mission.
- High School diploma or GED is required.
- Must be able to communicate in English & read and write in English.

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Administrative Requirements

- Immunizations
- Hours Tabulation
- Communication with Local Chapter

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Interviewing Process

- **Legalities**
- **Selection Notification:** Selection is made following an interview with American Red Cross representatives and the program staff.

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Child Care

- Arrangements must be made for children through day-care or babysitting
- Child Care is no cost to Hickam AFB members who volunteer

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Lecture Topics

- Text: *Torres and Ehrlich Modern Dental Assisting*, Sixth Ed. @\$55
- CPR course: ARC for professionals
 - 8 hour (value \$45)
- Orientation
- Lecture On Infection Control
 - OSHA Standards For Infection Control

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Lecture Topics

- **Exam:** Infection Control
- **Lesson 1:** Introduction To Dental History, Anatomy And Terminology
- **Lesson 2:** Sterilization, Disinfection, And Nutrition
- **Lesson 3:** Operative
- **Lesson 4:** Oral Exam, Charting, Pathology
- **Lesson 5:** Prosthodontics And Lab Procedures

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Lecture Topics

- **Lesson 6:** Preventive Dentistry And Periodontics
- **Lesson 7:** Oral Surgery
- **Lesson 8 :** Medical Emergencies And Pharmacology
- **Lesson 9:** Endodontics
- **Lesson 10:** Radiology
- **Lesson:** Final Review
- Final Exam

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Clinical Rotations

- Expanded Functions
 - role of volunteer in EF
- CSR
- Specialty Departments ***PRN***

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Ruffles & Flourishes

- ARC Volunteer of the month
 - Letter signed by CO
 - Lei
- Monthly Kudos from CO

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Ruffles & Flourishes

- Graduation Luncheon
 - Leis
 - Graduation Certificates
 - Family Invitations
- Quarterly Mixer
 - old class & new class of volunteers